

HOW TO VISUALLY CHECK THE RECORDING HEALTH OF YOUR EZHD DVR

Please follow the below visual checks to ensure your EZHD DVR is 100% healthy and images are being recorded, it is highly recommended that all end users carry out frequent visual inspections of their CCTV system to ensure its health due to the important part it plays in the protection of our premises and ourselves in everyday life.

Visual checks that show the digital video recorder is functioning correctly and images are being recorded:



on the task bar next to the time and date this icon indicates that the unit is continuously recording as normal



on the task bar next to the time and date this icon indicates that the unit is in event only recording as normal (event only meaning the DVR will only record when it is triggered by an event such as motion detection or an alarm sensor).



the record led situated on the front right hand side of the unit should slowly flash on and off during normal recording, if you are recording in event only mode this will only happen when an event is triggered and all other times will remain off.

Almost all digital video recorders on the market today use hard disc drives to store the digitally captured images and as hard drives contain both electronic and mechanical components its health can be jeopardised by certain external factors.

High ambient temperature, shock, vibration and sudden removal of power are all influences that pose a risk to the health of your hard disk and it is important that you avoid all of the above when positioning, moving and accessing your DVR.



In the event that you need to power the DVR down be sure that you do so by using the power button located on the front of the unit and labelled in red, to power down simply keep the button pressed until the shut down message appears and to power up simply press the button once. **DO NOT** simply remove the power lead from the rear of the DVR as this could cause serious damage to the storage device causing no images to be recorded and thus rendering the DVR useless.

In the rare event that any of the below icons are visible your digital video recorder could have suffered a serious malfunction and may not be recording if so it is highly recommended that you contact your security system provider or an approved CCTV installer immediately as your premises may not be protected.



on the task bar next to the time and date this icon indicates that no hard disc is detected as being present by the DVR



on the task bar next to the time and date this icon indicates that the DVR has detected serious hardware errors with hard disc.



on the task bar next to the time and date this icon indicates that the hard disc has over heated due to an extremely high ambient temperature.